

# Community Interests

WHAT YOUR INDUSTRY IS TALKING ABOUT ... WHAT HOMEOWNERS NEED TO KNOW

**WELCOME**  
to Sun City Anthem





James Adams  
Shannon Banfield  
Nancy Barnhart  
Tracy Barr  
Bonnie Beauregard  
Bob Besant  
Elizabeth Bogar  
Pedro Botello  
Ralph Bothe  
Carl Brashears  
Michael Breault  
Valerie Ann Buchanan  
Thomas Burdick  
Scott Burdman Esq.  
Corey Clapper CMCA, AMS  
Lisa Cohen  
Aldrich Cook  
Rosette Candy Cortes  
Donald Crays

Kyle Cunningham  
David K. Davis  
Sharon E. Demarinis  
Jacques DuPlessis  
James Eubanks  
Betty Ewer  
Richard Furman  
Paul Gardner  
Jeff Gillespie  
Gib Granschow  
Doris Hearschell  
Twila Kaye Heiselman  
Jeff Hoffmeier  
Dick Kohlman  
Robin Kunce  
Thomas Lee  
Kyle Ling  
John Longhurst  
Cynthia Luna

Cindy Manning  
John Mayer  
Rob Moran  
Kathy L. Morrill  
Jonathan Morse  
Linda Naumann  
Mark Nelson  
Michelle Nieto-Deck  
Pamela Parask  
Dixye Peacock  
Louise Pena  
Aaron Pierro  
Anthony Prato  
Kelly Rackers  
Vincent Ricciardi  
Micheline Ruth  
Travis Saunders  
Lauren C. Scheer AMS, PCAM  
Cheryl Sharon

Judee Southard  
Rachael Stamp  
Lauren Stemmler  
Ken Tastad  
Bruce Timson  
Nancy Tobin  
Cheryle Turner  
Kelvin Voeller  
Anthony Earl Walker  
Sherri Walkley  
Charlotte Wise  
Chris Wood  
Sheri Xander  
Joseph Yakubik  
Dana Zmak

# Community Interests

THE MAGAZINE FOR COMMON INTEREST COMMUNITIES

JUNE 2013

## Magazine Committee

Andrea Chestnut, *Chair*  
Melissa Bott, CMCA, AMS, PCAM  
Christian Diamandis CMCA, CM  
Deborah Iossa, CMCA, AMS  
Ken Jackson, CPSI  
Vicky Parris, PCAM, CM, CMCA  
April Parsons, SCM, CMCA, AMS  
Jeff Pope, CAM  
Melissa Ramsey, AMS, CMCA, CPO  
Robert Rothwell, PhD., DCAL  
Travis Saunders  
Jayme Vines, SCM  
Judith Hanson, DCAL\*

\*CAI Board Member Liaison

## Design and Layout

44print • www.44print.com

## Subscription information

Subscriptions are available for \$36 per year. For more information, or to subscribe call CAI at 702-648-8408 or via e-mail at info@cai-nevada.org.

## Magazine Deadline

*Community Interests'* deadline for advertising or editorial submissions is the 5th of every month to be included in the following month's magazine.

## Correspondence

Send business card, ad copy or articles for reprinting to CAI of Nevada, 9171 W. Flamingo Road, Suite 100, Las Vegas, NV 89147, along with payment. The publisher retains the right to edit articles to conform to content and space requirements. Authors are to be clearly identified in each article and the author is responsible for developing the logic of their expressed opinions and for the authenticity of all presented facts in articles. Opinions expressed in *Community Interests* are not necessarily the opinions of CAI, CAI of Nevada, its board members or its staff. Authors are solely responsible for the authenticity, truth and veracity of all presented facts, conclusions and/or opinions expressed in articles. Article submissions should be in Word format or plain text.

Acceptance of advertising in the magazine does not constitute an endorsement by CAI or its officers of the advertised product or service. Advertisers assume personal liability for any claims arising therefrom against the publisher relating to advertising content. The publishers and editors reserve the right to reject advertising that either party deems inappropriate for the publication.

Classified advertising in *Community Interests* gives you a classified ad for \$50 per issue (includes 25 words/.50 each additional word) or \$300/year for members or \$473/year for non-members. Advertising contracts are available from CAI Nevada.

Payment, a signed contract, and your ad sent by e-mail or disk must be received by the 5th of each month prior to publication. Acceptable file formats are Microsoft Word, plain text or in the following high resolution (300 dpi) graphic formats: .jpg, .tif or .eps format. Please send a hard copy of the ad along with contract.

## Chapter President

Donna Toussaint, CAVL..... 702-240-5994

## President Elect

Norm Rosensteel, CMCA, AMS, PCAM.. 775-626-7333

## Vice President

Paul P. Terry, Jr., Esq..... 702-990-2017

## Treasurer

Mindy Martinez, DCAL, CIRMS..... 702-284-7911

## Secretary

Patricia Taylor, CMCA..... 702-736-9450

## Directors

Tiffany Dessaints, CM, CMCA, AMS, PCAM.. 702-795-3344  
James Gibson..... 775-624-9140  
Judith Hanson, DCAL ..... 702-374-4956  
Steve Vitali, AMS, PCAM ..... 702-835-6904

## 2013 Committees

### Awards Gala

Barbara Westhoff *Chair*  
Sunny Wilcoxon *Co-Chair*

### CA Day

Ken Coats *Chair*

### Community Outreach

Wendy Whaley, DCAL *Chair*  
Eric Theros *Co-Chair*

### Education

Katherine Wolfe, CMCA, AMS, PCAM, DCAL *Chair*  
Anne Calarco, CMCA, AMS, PCAM, DCAL *Chair*

### NN Education

Valerie Hand, CMCA *Chair*  
Tonya Bates, CMCA *Co-Chair*

### Education Development Sub Committee

Karla Pearson-Call *Chair*

### Golf

Raynie White *Chair*  
Jill Weiner, SCM *Co-Chair*

### Grass Roots

Pat Taylor *Chair*  
Kendal Abbott, CMCA, AMS *Co-Chair*

### Magazine

Andrea Chestnut *Chair*

### Membership

Andrea Behrens, DCAL *Chair*  
Tonya Gale, CM *Co-Chair*

### NN Committee

Lorrie Olson *Chair*  
Beckie Richter *Co-Chair*

### NN Golf

Ron Wright *Chair*

### Programs

Kim Piscione *Chair*  
Sharon Bolinger *Co-Chair*

### Social Committee

Corey Clapper *Chair*  
Alicia Syverson *Co-Chair*

### Toastmasters

Chuck Balacy *Chair*

## CAI Nevada Contact Information

Mary Rendina, *Executive Director*  
Christina Snow, *Communications Manager*  
Katie Rendina, *Administrative Assistant*

9171 W. Flamingo Road, Suite 100  
Las Vegas, NV 89147  
Phone: 702-648-8408  
Fax: 702-240-9690  
info@cai-nevada.org  
www.cai-nevada.org

## Columns

- 4 President's Message
- 5 Chapter Commentary
- 6 In this Issue

## Departments

- 7 CAI Nevada Chapter Members' Brag Page
- 10 Around The Block: Time to Reflect and Appreciate Life Again
- 13 Upcoming Events
- 25 Just for Laughs
- 18 'Spring into Summer' Gallery
- 29 Event Gallery

## Articles

- 6 Let the Countdown Begin!
- 8 Welcome to Sun City Anthem
- 12 Three Crucial Tips for a Successful Health District Pool Inspection
- 14 A Day in the Life of the Executive Director of CAI Nevada
- 16 Southern Nevada Strong - Our Valley, Our Vision, Our Future
- 17 'Spring into Summer' Creates Community Atmosphere
- 20 Eh, What's Up Doc?
- 22 CAI is Working for You!
- 23 If You See Something, Say Something!
- 24 Spring Mountain Ranch Master Association Brings 'Egg - Citing' News to Local Families
- 26 When You Want Something Done ... Keep Trying ... It Will Happen!
- 28 Tips from the Expert for Successful Landscaping
- 29 What Toastmasters can do for Me
- 29 What Toastmasters can do for Me

## The Marketplace

- 31 Classified Advertisements

Cover Sponsor  
**COIT**  
CLEANING & RESTORATION SERVICES  
People you trust... trust Coit! • www.coit.com





DONNA TOUSSAINT IS A HOMEOWNER, BOARD MEMBER AND 2013 CAI-NEVADA CHAPTER PRESIDENT

## President's Message

It's June and I am nearly half way through my year as President of CAI-NV. I have to admit that it has been an amazing experience so far and I am excited about our goals through the end of the year and into the future.

I have had a number of speaking engagements before various business organizations and many Community Associations, always singing the praises of CAI and how CAI can help improve their quality of life. I also enjoyed my interview with Beasley Broadcast Radio talking about the many benefits that CAI offers to Community Associations.

Traveling to Reno and attending the quarterly breakfast is always a joy - except when I have to wake up at 3:00 a.m. so I can get to the airport in time for my 6:05 a.m. departure. I am an early riser but 3:00 a.m. is a wee bit early! I thank our members in the North for their support and their commitment to CAI-NV.

This past six months have zoomed by and I know that the next six months will fly by even faster.

Attending many of our CAI committee meetings and experiencing, each time, the total commitment each of you has, reminds me why our chapter is so successful - you are all amazing.

And speaking of amazing, I must say that our CAI-NV staff: Mary, Chris and Katie; continue to make my job as President as easy as possible.

I was fortunate to be able to take a leave of absence from some of my other nonprofits so I could devote the time it takes to be the 2013 CAI President. Being President of our Chapter is a big commitment and I take my responsibilities very seriously. I really enjoy what I am doing so it makes this job a pleasure.

Thank you all for what you are doing for our chapter ... together we are making a difference!

*Donna Toussaint*

## MEMBERSHIP CHANGE FORM

Name \_\_\_\_\_

Address \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

E-mail \_\_\_\_\_

Member Changes \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Phone: **702-648-8408**. Please fax this form to: **702-240-9690** or mail to:  
9171 W. Flamingo Road, Suite 100, Las Vegas, NV 89147  
E-Mail: [admin@cai-nevada.org](mailto:admin@cai-nevada.org)



CHRIS SNOW  
COMMUNICATIONS  
MANAGER

## Chapter Commentary

This month I would like to comment on membership. Since Mary and I started with the Chapter 5 years ago, our membership has grown from 600 to almost 1100! Wow!

There are 4 R's of Membership ... Relationships, Recruitment, Retention and Rewards.

Building and cultivating relationships is the center of our organization. Networking opportunities for business partners, giving back to the community through our Community Outreach Committee, attending seminars for CE credits or earning a DCAL certificate are a few examples of how we reach out to our membership by creating value. Our membership committee reaches out to our new members and contacts our expiring members. We want to welcome our new members and introduce them to the 'goings-on' of the Chapter. If they're interested in joining a committee, we would like to help them find the one that is the best fit. We want to know, also, why a membership has expired. What can we do better to retain a membership?

Sharing your own experiences on how CAI has helped you and by bringing a non-member to a class or luncheon broadens CAI's exposure. Do you know that CAI National has a Recruiter Club? National has the Recruiter of the Month as well as National recognition for top recruiters at the National Conference. When you bring a new member into CAI, it's a win-win for all of us. ([www.caionline.org](http://www.caionline.org)) National will also send a potential member a 'prospect kit' ... email [caiservices@caionline.org](mailto:caiservices@caionline.org) with the full name and mailing address.

I would say Retention is the most important "R". Of course we would like everyone to retain his or her membership. I realize some come and go within the industry because they're a business partner or a member of a Board of Directors who is no longer with the company or on the board. On the whole, I believe it is the responsibility of the Chapter to warmly welcome new members. Creating a worthwhile experience that is beneficial, unfortunately, can sadly be outweighed by one bad experience and cause a member not to renew. So by cultivating that relationship, the first "R", can easily work together with the third "R", Retention and lead to a valuable membership.

Lastly, the fourth "R" is rewards. Rewards can

be a simple form of appreciation or congratulations that increase a member's self worth and justifies the member's commitment to the Chapter. Don't we all want to feel appreciated and don't we all apply a value to effort?

Relationships, recruitment, retention and rewards...the 4 R's that can bring this Chapter to the next level. Thank you to all our members, who work so hard on the all the programs that make this Chapter so great ... know that all your efforts are seen and appreciated! THANK YOU!

*"Appreciation is a wonderful thing. It makes what is excellent in others, belong to us as well."*  
— Voltaire

Regards,

Chris Snow

**IF we don't have your E-MAIL ADDRESS You don't get your member benefits!**

CAI wants you to get the most from your membership. Without your e-mail address, we are not able to provide you with the **MANY MEMBER BENEFITS** that are delivered via e-mail:

- + Links to the digital issues of award winning *Common Ground* and *Community Interests* magazines
- + E-newsletters like *Law Reporter*, *Fast Tracks* and *Minutes*
- + News bulletins and legislative updates
- + Announcements of special events and offers for our chapter
- + and MUCH MORE!

NEVADA CHAPTER  
**community**  
ASSOCIATIONS INSTITUTE

Just log in with your member ID and password (log in is your email and password is your last name with the first letter a Capital ... or use your member account number) at [www.caionline.org/profile](http://www.caionline.org/profile) and click the 'edit' button ... or contact Member Services by phone at (888) 224-4321 Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Standard Time.



ANDREA CHESTNUT IS CHAIR OF 'COMMUNITY INTERESTS' MAGAZINE COMMITTEE, NOTED AUTHOR AND A MEMBER OF NATIONAL SPEAKERS ASSOCIATION

## In this Issue ... or ... “What’s Up Now?”

by Andrea Chestnut

During the legislature, there has been a ‘call to action’ that was answered by many. This shows everyone, particular our legislators and governor that we do care about what is going on and how it affects us all. Turning away and letting others take care of the issues has never been, nor will it ever be, effective in resolving concerns. THANK YOU to those that took the time to do what they could to have both sides of the issues heard.

Check out the brag page in this issue and share in the celebration of a job well done.

Speaking of a job well done: “Around the Block” is a call to remember that to all things there can be meaning. When reading this story where do the ghost of memories past live for you? This is a well-written story of how a tragedy can save many lives.

“CAI is working for YOU!” Yes it is, in so very many ways. Our Nevada chapter has one of the best education programs offered in the country. This is just one of the many ways “CAI is working for YOU” ... to keep you informed and aware.

“Spring Mountain Ranch Master Association Brings ‘Egg – Citing’ News to Local Families”. Be sure to check out this story. It is always exciting to see families helping families.

Wabbits ... Wabbits ... they’re everywhere! Need some ideas on how to control the cute but pesky little creatures? Check out “Eh, What’s Up Doc?”

Now ‘That’s All Folks!’-🐰



MELISSA RAMSEY, AMS®, CMCA®, CPO® IS A COMMUNITY MANAGER WITH FIRSTSERVICE RESIDENTIAL NEVADA FOR SOMERSETT OWNERS ASSOCIATION

## LET THE COUNTDOWN BEGIN!

by Melissa Ramsey, AMS®, CMCA®, CPO®

Can you believe the planning for the 2014 Gala is underway? It seems like yesterday we were enjoying the ‘Elegance’ of the 2013 event.

Surprisingly so, the 2014 Gala will be here before we know it, so it’s time to mark our calendars! Do not miss out on an evening full of glitz and glam.

Join us at Treasure Island on Saturday, February 8, 2014 as we go back in time to the good ol’ days of Old Las Vegas.

The Gala Committee, led by Barbara Westhoff, is excited to bring everyone another amazing event. In the coming months, be on the lookout for further information on the nomination process, sponsorship opportunities, and of course ticket sales. 🐰





## CAI Nevada Chapter Members' Brag Page

### **ANNE CALARCO, DCAL, CMCA, AMS, PCAM HONORED**



Anne Calarco, DCAL, CMCA, AMS, PCAM has been honored with this year's Annual Women of Distinction Award for Real Estate Category.

The National Association of Women Business Owners (NAWBO) recognized Anne

Calarco, President and Managing Partner of Level Property Management, as one of 12 top businesswomen at the 15th Annual Women of Distinction Awards luncheon held on Friday, May 3.

"This annual luncheon marks the celebration of a community of smart, talented business women who make a difference in their fields while also contributing to the betterment of our Southern Nevada community." NAWBO Southern Nevada President Valerie Parker said. "Congratulations to this year's winners."

National Association of Women Business Owners® (NAWBO®) is the voice of America's 10.6 million women-owned businesses, educating, empowering and promoting women business owners. It encourages its members to experience success in all economic, political and social arenas.

### **ASHLEY LIVINGSTON OBTAINED HER CERTIFIED MANAGER OF COMMUNITY ASSOCIATIONS (CMCA)**



Ashley Livingston recently obtained her Certified Manager of Community Associations (CMCA) national designation in management. Ashley is a Manager with Level Property Management and just celebrated her four-year anniversary there. She

manages a varied portfolio of homeowner associations from communities as small as 48 homes to a master community of more than 700 homes. Ashley is serving on the CAI Grassroots Committee and has an active interest in legislative issues confronting Nevada Homeowners Associations.

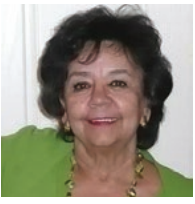
### **LAUREN SCHEER, DCAL, AMS, PCAM RECOGNIZED AS 'NEVADA'S 2012 PCAM OF THE YEAR'**



Associated Professional Services, Inc. congratulates Lauren Scheer, DCAL, AMS, PCAM and Vice President of the Nevada Division for being recognized as 'Nevada's 2012 PCAM Of The Year' and for earning her Master's Degree in Business Administration.

Lauren is a Supervising Community Manager and serves on the Education Committee and Toastmasters 116.●

*If you have anything you want to share, please submit it by the 5th of each month so it can be included in the next magazine. Anything received after the 5th of the month may not make it into the next magazine, but will appear in the following issue. Please submit your items to [info@cai-nevada.org](mailto:info@cai-nevada.org) or fax to 702-240-9690.*



BELLA MEESE IS VICE PRESIDENT FOR COMMUNITY RELATIONS WITH SUN CITY ANTHEM.

## Welcome to Sun City Anthem

*Rated #1 in 55Places.com's 2011 list of its "10 favorite luxurious active adult communities in the United States"*

by Bella Meese

Sun City Anthem boasts a beautiful age-qualified community with an ideal climate and stellar location in the Green Valley section of Henderson, Nevada, just a few miles from the fabulous Las Vegas Strip. Green Valley is an oasis retreat in the middle of the Mojave Desert where people can live and work while enjoying an abundance of cultural events, special attractions, miles of trails and open spaces, and superior recreational facilities as well as renowned resorts, restaurants and shopping.

The second largest city in Nevada with over 250,000 people, Henderson residents profit from a favorable tax structure and an outstanding quality of life. Nearby are Hoover Dam and Lake Mead, Red Rock Canyon, Mount Charleston, Sloan Canyon National Conservation area, along with Black Mountain, the Colorado River and

McCullough Mountains. Within a few hours' drive are the Grand Canyon, Zion, Bryce and Yosemite National Parks.

More than 12,500 of Henderson's residents reside in Sun City Anthem, one of the nation's premier master-planned communities consisting of 7,144 recent vintage, single-story energy-efficient homes, some of which are situated on the community's golf courses. All residents have access to three recreational centers that include two indoor and two outdoor pools and an indoor track, state-of-the-art fitness equipment, tennis, bocce ball, pickle ball, paddle ball, golf and an on-site restaurant.

Sun City Anthem is the second largest community association in Nevada with an over \$8 million annual budget and well-funded

## Increase Your Social IQ "How to Dress and Act for Success"

Chances are you know how to dress, what to say or do to develop a good first impression and trust in others, regardless of the situation.

Or do you?

The hidden costs of poor etiquette and dress are lost opportunities and flamed out relationships in both our personal and professional lives.

Paula Lawrence, the Executive Director of Dress for Success Southern Nevada, Founder of Keynote Academy and an internationally recognized Master Protocol and Etiquette Consultant, will explain easy ways to earn more trust, increase professionalism and improve career prospects by simply recognizing how to act and dress for the situation.

Don't miss our June Luncheon event on June 11, 2013. It is sure to be fun and educational!







reserve accounts. SCA boasts a high level of resident participation in running the community using a volunteer standing committee system that reports to a seven person board of directors.

With its own TV station, which produces weekly programming, an award winning monthly magazine and newsletter, and a resourceful management, SCA keeps residents informed and up-to-date on what they need to know in order to enhance their lifestyle, safety and independence.

Over 50 chartered clubs and special interest groups provide residents with the opportunity to indulge their hobbies and learn new skills, spar intellectually or just sit back and enjoy regularly scheduled indoor and outdoor entertainment.

Sun City Anthem offers its residents a setting of tranquility with superior facilities, amenities and resources so that they can enjoy the retirement that they desire in an environment that enables them to be as active or involved as they wish. ●



## When you think Community Association... **THINK**



### ***Insurance Coverage For:***

Single Family & Condominium  
Homeowner Associations  
Property Management Companies  
Board of Directors  
Individual Homeowners

Property, Casualty, Umbrellas,  
Fidelity, Worker's Compensation and  
Directors & Officers



**Independent Agency & Brokerage**  
Local claim service & competitive pricing

*Same day quotes available*

3140 S. Rainbow Blvd. Suite 400, Las Vegas, Nevada 89146

Phone: 702-368-4217 • Fax: 702-368-4219

Toll-free: 866-604-3800

[youragent@westernrisk.com](mailto:youragent@westernrisk.com) • [www.westernrisk.com](http://www.westernrisk.com)



Now Serving the Southwest:  
*California • Arizona • Nevada • Utah*



CHRISTIAN DIAMANDIS,  
CMCA, CM IS WITH  
ASSOCIA MANAGEMENT  
SOUTH.

## Around The Block

Around the Block is an idea for a new regular segment in the monthly magazine that presents articles relating human-interest stories from our family of communities. If you have a story to relate, be it a tale about competition, coffee clutches, sewing circles, hobbyists, book clubs, community activities, and/or people or groups who deserve recognition, this is the place to tell it. We are looking for humor, ideas and upbeat examples of what makes your community a great place to live in 600 words or less. The magazine committee looks forward to hearing from you and thanks you for your contributions.

## Time to Reflect and Appreciate Life Again

by Christian Diamandis CMCA, CM

Ghosts are everywhere, some known, some not. They live as memories, thoughts, specters of lessons learned: cautionary tales. In the present day media driven world each thought can be of questionable origin, each dream fanned by the fantastic. There are few anchors in reality left, but a good friend is always a rock.

Brett and I were at a party back in College. It was the usual frat house affair: wall-to-wall

bodies, beer and smoke filled the air. Conversation was difficult in the press of the crowd so we did what we always did, got some beer and looked for space.

We found ourselves in a corner with a large black Dred-locked man who was obviously Jamaican from his accent. He had a brilliant white smile and infectious manner: I will never know how he came to the story he told, but I have never separated it from the events that followed.

In a deep, gravelly Jamaican accent he began: "Ya know mon, I was sitting watching a big black beetle boog one day. It was hot outside, ya know, t'e sun beating down on t'e beetle boog as he crawl into a clearing of sand. He had a great horn on top his head and he look like he ready for bottle. Sure enuf ya know, anudder black beetle boog with his battle horn came into t'e clearing. I saw a t'ird small beetle boog with no horn, t'e fair lady for shor mon, watch from t'e side."

His story telling was very animated: his gesticulations charade- like and facial expressions inimitable.

"T'e two boogs face off to do bottle and t'ey circle for position, each try to push t'e udder over with his horn to win t'e fair lady. T'e battle rage for a long time mon, back and fort' ,t'ey tip eachudder many times to t'e brink , finally t'e one big black boog lift t'e odder over onto his bock.

"T'e victor walk away to t'e lady and t'ey disappear into t'e bush. I watch t'e poor black beetle boog on his bock, all alone ont'e

### July 9, 2013: Southern Nevada Strong - Our Valley, Our Vision, Our Future

Earlier this year, the Southern Nevada Regional Planning Coalition (SNRPC) publically launched its large scale regional project, Southern Nevada Strong. The mission of this project is to build a foundation for long-term economic success and community livelihood by better integrating: reliable transportation, safe and affordable housing, and job opportunities throughout Southern Nevada.

Project partners include all members of the SNRPC among other key organizations: City of Henderson, City of Las Vegas, City of North Las Vegas, Boulder City, Clark County, Regional Transportation Commission, UNLV, Southern Nevada Housing Authority, Southern Nevada Water Authority, Clark County School District, Southern Nevada Health District and the Conservation District of Southern Nevada.

Between now and early 2015, the project will conduct in-depth research and community engagement efforts to analyze the issues facing Southern Nevada and propose collaborative solutions.

Please join this presentation to hear more about the project and how we can contribute to the research that is needed to make this successful - resulting in a complete community with all the necessary offering for its residents to prosper!



battlefield. He kick  
his hind leg out  
again and again,  
spinning himself  
like a top, but, he  
could not turn  
over. T'e sun  
beat down on  
t'e poor leetle  
boog as I watch:  
his leg tire and

his spin slow down as time  
go by. 'If not'ing be done, t'e poor leetle beetle boog  
die' I t'ink to myself. I felt pitee for t'e poor leetle boog  
who fight so heroically on t'is day.

"I took a stick and I flip him over ya know mon.

"T'e leetle boog stood for a second ya know, and ya  
know what happen t'en? He turn to look at me mon, an'  
he bow his horn. T'en he turn and walk into the bushes.  
T'at was one grateful leetle beetle boog ya know mon?"  
He grinned from ear to ear in his exuberance as he  
finished his tale.

Brett and I laughed at the conclusion and the  
conversation drifted to other things less memorable.

It was the following weekend I heard the news: I had not  
seen Brett since the party. He was at work on the early  
morning shift, working alone. It was an industrial  
accident. From what could be understood of the scene,  
Brett had crawled into the garbage compactor unit  
presumably to clear a snag. No one knows how the  
accident happened, but, the giant compactor turned on  
and Brett was caught: he had no chance as it cut him in  
half at the waist as he tried futilely to free himself.

Thinking of Brett now I can only iterate what I said at the  
time: "what a tragedy, his life taken like that...and the  
horror he must have felt when he realized his fate. If  
anyone was there, it would never have happened:  
someone could have shut the machine off in time."

My remembering Brett is always accompanied by the  
last time I was with him: the memory of the "leetle  
beetle boog" that was saved... "What ifs" can really  
haunt a person.

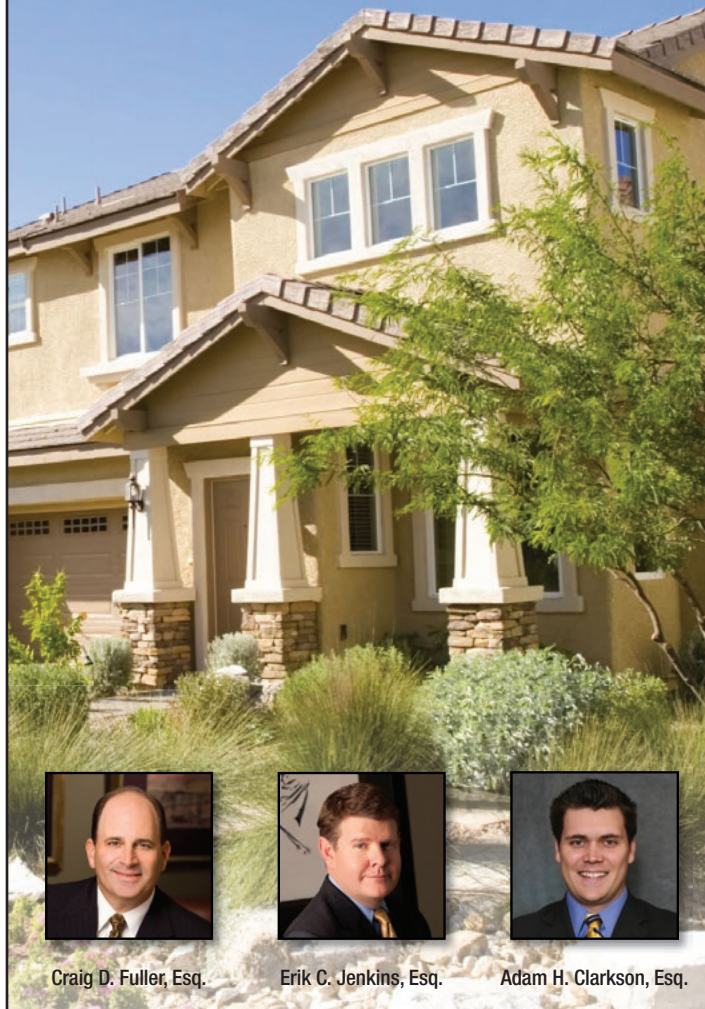
Thoughts are ghosts, some you know well and others  
flicker at the edges of the mind, a foggy sensation  
something is there. I do not think of Brett as often  
nowadays, but I know he is always there.

This is a true story about what happened to a friend of  
mine, Brett Burleson, at the Lane Press in South  
Burlington, VT. It changed the safety codes for trash  
compactors nationwide. ●

## FULLER JENKINS CLARKSON

*"We'll Get You Through It."*™

Community Association Corporate Counsel and Collections



Craig D. Fuller, Esq.

Erik C. Jenkins, Esq.

Adam H. Clarkson, Esq.

### Fuller Jenkins Clarkson – Las Vegas

2300 West Sahara Avenue, Suite 950

Las Vegas, Nevada 89102

P: (702) 450-8710

F: (702) 442-0779

### Fuller Jenkins Clarkson – Reno

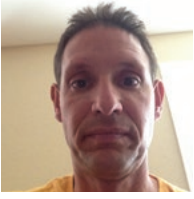
9190 Double Diamond Parkway

Reno, Nevada 89521

P: (775) 322-0300

F: (702) 442-0779

*California locations serving San Diego,  
Orange, Los Angeles, and Riverside Counties.*



ROB FAZIO IS PRESIDENT OF GATOR POOLS, INC.

# Three Crucial Tips for a Successful Health District Pool Inspection

by Rob Fazio

April and May are typically the months of the year when the 'dreaded' swimming pool and spa inspections take place. Will we pass with ease or will they tell us of some new contraption or law they decided to implement since our last inspection ... and which we are required to have before the swimming areas can be opened.

Today, I want to give you three crucial tips for passing a Southern Nevada Health District pool inspection.

Southern Nevada Health District pool inspections are very tricky. If your pool is not in compliance with their rules, you should expect to receive an expensive fine and a pool closure until the violations are fixed. Regulations are strictly enforced. The fines imposed for violating the pool regulations in our state are the highest

in the nation. It is the responsibility of the homeowner's association to keep common area pools in compliance at all times.

Here are three crucial tips for passing a Southern Nevada Health District pool inspection and avoiding expensive fines and swimming pool closures:

**Crucial Tip #1** ... Look at the area outside of the pool. Check 3 specific items: the pool fence, the pool gates and the pool rescue equipment. Are any of these 3 specific items broken, not functioning properly or missing? (This includes emergency 911 phones.) You must correct any of these violations immediately.

**Crucial Tip #2** ... Look at the area inside of the pool. Are all drain covers compliant with federal and state laws? Are the tiles and depth markers clean and not cracked? Do the pool lights work correctly? Did you remember to check the weir blades and skimmer baskets and replace them if they are broken or missing? Finally and most importantly, is your water chemistry properly balanced? It is much easier for you to keep water chemistry properly balanced if you drain and refill pools with fresh water at least once a year.

**Crucial Tip #3** ... Check the Pump room. Is it clean? Have you replaced broken vacuum and pressure gauges? Can you see any leaks from your pool equipment? Are the timers, heaters, pumps and filters all working properly? Is there a pool service logbook present and correctly completed?

Follow these three tips and your inspections should be a lot less hassle. ●




**Kane & Company, P.A.**  
Certified Public Accountants

**Condominiums, Homeowner Associations,  
Country Club Communities and Timeshares**

- Audits and Reviews
- Association Tax Compliance and Planning
- Forensic Audits and Examinations
- Board and Finance Committee Education

**info@kanecpas.com**

3960 Howard Hughes Parkway, Suite 500 • Las Vegas, NV 89169  
Phone: (702) 650-7248 Fax: (702) 650-7249  
[www.kanecpas.com](http://www.kanecpas.com)

# Upcoming Events

## Southern Nevada

JUNE	6/11	<b>Las Vegas Monthly Luncheon</b>	Gold Coast Hotel	11:15 a.m.
	6/11	<b>CAI Nevada Chapter Board Meeting</b>	Gold Coast Hotel	1:30 p.m.
	6/25	<b>Las Vegas Manager Breakfast</b>	CAI Training Center	9:00 a.m.
	6/29	<b>Las Vegas Homeowner Seminar</b>	CAI Training Center	9:00 a.m.
JULY	7/9	<b>Las Vegas Monthly Luncheon</b>	Gold Coast Hotel	11:15 a.m.
	7/9	<b>CAI Nevada Chapter Board Meeting</b>	Gold Coast Hotel	1:30 p.m.
	7/23	<b>Las Vegas Manager Breakfast</b>	CAI Training Center	9:00 a.m.
	7/29	<b>Las Vegas Homeowner Seminar</b>	CAI Training Center	9:00 a.m.
AUGUST	8/13	<b>Las Vegas Monthly Luncheon</b>	Gold Coast Hotel	11:15 a.m.
	8/13	<b>CAI Nevada Chapter Board Meeting</b>	Gold Coast Hotel	1:30 p.m.
	8/20	<b>Las Vegas Manager Breakfast</b>	CAI Training Center	9:00 a.m.
	8/24	<b>Las Vegas Homeowner Seminar</b>	CAI Training Center	9:00 a.m.
SEPTEMBER	9/10	<b>CAI Nevada Chapter Board Meeting</b>	Gold Coast Hotel	9:00 a.m.
	9/10	<b>Las Vegas Monthly Luncheon</b>	Gold Coast Hotel	11:15 a.m.
	9/11	<b>New Member Breakfast</b>	CAI Training Center	9:00 a.m.
	9/12	<b>Committee Chair Co-Chair Meeting</b>	CAI Training Center	9:00 a.m.
	9/24	<b>Las Vegas Manager Breakfast</b>	CAI Training Center	9:00 a.m.
	9/28	<b>Las Vegas Homeowner Seminar</b>	CAI Training Center	9:00 a.m.
OCTOBER	10/8	<b>CAI Nevada Chapter Board Meeting</b>	Gold Coast Hotel	9:00 a.m.
	10/8	<b>Las Vegas Monthly Luncheon</b>	Gold Coast Hotel	11:15 a.m.
	10/18	<b>CA Day Tradeshow</b>	Gold Coast Hotel	10:00 a.m.
	10/18	<b>Las Vegas Manager Breakfast at CA Day</b>	Gold Coast Hotel	8:00 a.m.
	10/18	<b>Las Vegas Homeowner Seminar at CA Day</b>	Gold Coast Hotel	8:00 a.m.

## Northern Nevada

JUNE	6/15	<b>Northern Nevada HO Seminar Essentials</b>	Peppermill	8:00 a.m. - 4:00 p.m.
	6/21	<b>Northern Nevada Bowling</b>	Grand Sierra Lanes	3:00 p.m. check-in
JULY	7/25	<b>Northern Nevada Legislative Update</b>	Peppermill	9:00 a.m.
	7/25	<b>Northern Nevada Tradeshow</b>	Peppermill	11:00 a.m.
AUGUST	8/16	<b>Northern Nevada Golf Tournament</b>	Incline Mountain Course	10:00 a.m.
SEPTEMBER	9/18	<b>Northern Nevada Quarterly Member Breakfast</b>	Peppermill	7:30 a.m.
	9/19	<b>Northern Nevada Manager's Breakfast</b>	Peppermill	9:00 a.m.
	9/19	<b>Northern Nevada Homeowner Seminar</b>	Peppermill	6:00 p.m.
OCTOBER	10/23	<b>Northern Nevada Manager Breakfast</b>	Peppermill Hotel	9:00 a.m.
	10/24	<b>Northern Nevada Homeowner Seminar</b>	Peppermill Hotel	6:00 p.m.

*All Dates and Events are subject to change or cancellation.*



ROBIN BIGDA IS WITH  
GETDOCSNOW.COM

## A Day in the Life of the Executive Director of CAI Nevada

by Robin Bigda

After attending CAI luncheons and working with our Community Outreach Committee for about a year, I have seen Mary Rendina quite often. She's usually scrambling around, doing just about everything or saying hello to everyone in CAI's Nevada Chapter ... and she says hello to everyone because she knows everyone on a first name basis.

But what does a day in the life of our Chapter Executive Director actually entail? To get an answer to that question, I decided to be Mary's 'shadow' for one day.

It's a whole lot of phone calls (at least 5 while I was there), e-mails (50 a day on average) and meetings (I attended two with Mary).

I arrived at Mary's office at 9:00 a.m. on a Tuesday morning. I was right on schedule for the Golf Committee meeting. Mary generally

mediates most of the chapter's committee meetings. Mary would interject, when necessary, during the committee meetings to help move the meeting along. She called the golf course to work out the placement of everything for the golf tournament and she ordered everything that was needed for the event. It takes a very organized person with a good memory to streamline all that goes on in CAI. With over 60 events a year, you have to be on top of everything.

And a very good memory Mary has! After the golf committee meeting, she seamlessly transitioned into a conference call with Northern Nevada's Committee to talk about the golf tournament in Tahoe. The conversation circled around the Pre-party and Mary shared her brilliant ideas with the committee and then followed through with phone calls to find out pricing and make the party happen.

We want to help you get your *time* back. That way you can spend your *time* on the *important things*, like Easter egg hunts with your *residents*.



GetDocsNow.com  
DOCUMENTS AT THE SPEED OF NET

We save you time by providing easy, reliable access and distribution of your Homeowner Association Documentation.

Call GetDocsNow.com to get your *time* back.

(702) 699-9944 \* (800) 353-2939

"It's not too hard to coordinate events in Reno," Mary explained. "I'm up there once a month and the committee is a small but mighty force that makes coordinating things up north easy."

The real challenge comes when Mary needs to be in two places at once. She can be at the airport waiting for a flight to Reno and be on a conference call with a committee in Vegas. Mary embraces the challenge and likes to stay busy.

"The biggest challenge I face is keeping up with the growth," Mary laughed after I told her it must be challenging to be in two places at once. "In the five years I have been the Executive Director, we have grown from 604 to 1100 members. We have grown from one full time employee (me), one part time employees (Chris) to two full time employees and one part-time employee. We've moved from a 600 sq. ft. space to a 2600 sq. ft. training center which we are quickly outgrowing."

Having Chris Snow and Katie Rendina around is crucial to being able to accomplish all CAI Nevada does. Mary relies on them to do the marketing, answer the phones and help with the financials and day-to-day administrative work so her time can be spent on other tasks. Other tasks like answering the phone when CAI in Orlando calls and needs help to plan their chapter party for the 2014 CAI Annual Conference.

"Because of our success here in Nevada, other chapters will call us for help and advice on growing their chapters, hosting the chapter parties and Educational programs such as our DCAL," Mary explained after her call. "I am more than happy to send them information and help anyway I can."

After talking with CAI Orlando, it was time for the Programs Committee meeting. This is the only committee that has lunch at their meetings (incentive to join this committee). I grabbed a plate of food and settled down next to Mary to listen to her moderate another committee meeting.

After the Program Committee's meeting adjourned, Mary headed back to her office to answer more e-mails and make more calls. On some days, she may only spend 8-9 hours in the office, but she's attached to her phone constantly to check e-mails and make calls as needed.

"I had to learn to set boundaries." Mary recalled working 60+ hour weeks when she first started and always having her phone attached to her hand. "With Chris and Katie here to help me, I can take a vacation and actually shut my phone off to avoid the temptation of checking my e-mails."

"My goal has always been to 'spread the word' about CAI and all it has to offer to everyone who is a part of

community association life," Mary emphasizes. "Working closely together with CAI National to make this happen is a wonderful feeling." And saying she 'works closely' with National is an understatement! Since becoming Executive Director five years ago, Mary has volunteered her time and talent at the Annual Conference to help train new Chapter Executive Directors and Presidents-elect, along with working (unnoticed) behind the scene supporting the CAI National staff by 'jumping in' and helping to facilitate the actual setup.

Of course, she's always working to make our CAI Nevada the best chapter of all the chapters in CAI National and, most important, to make it the best experience for all our members. ●

#### RANDOM THOUGHT

*"A leader is one who knows the way, goes the way, and shows the way."*

— John C. Maxwell

Have something to share  
with other members?

## Put it in the CAI Nevada Chapter's What's Happening Page Or Members' Brag Page

Submissions are due before the  
5th of the month preceding publication.  
Submit your items to [info@cai-nevada.org](mailto:info@cai-nevada.org)  
or fax to 702-240-9690.



KIMBERLY PISCIONE,  
VICE PRESIDENT,  
RELATIONSHIP  
MANAGER WITH U.S.  
BANK, IS CHAIR OF THE  
PROGRAMS COMMITTEE

## Southern Nevada Strong – Our Valley, Our Vision, Our Future

by Kimberly Piscione

Earlier this year, the Southern Nevada Regional Planning Coalition (SNRPC) publically launched its large-scale regional project, 'Southern Nevada Strong.' The mission of this project is to build a foundation for long-term economic success and community livelihood by better integrating reliable transportation, safe and affordable housing, and job opportunities throughout Southern Nevada.

Project partners include all members of the SNRPC among other key organizations: City of Henderson, City of Las Vegas, City of North Las Vegas, Boulder City, Clark County, Regional Transportation Commission, UNLV, Southern Nevada Housing Authority, Southern Nevada Water Authority, Clark County School District, Southern Nevada Health District and the Conservation District of Southern Nevada.

Between now and early 2015, the project will conduct in-depth research and community engagement efforts to analyze the issues facing Southern Nevada and propose collaborative solutions.

Please join at our monthly Luncheon on July 9 to hear more about the project and how we can contribute to the research that is needed to make this successful - resulting in a complete community with all the necessary offering for its residents to prosper! ●

# cirms

Community Association Underwriters (CAU) is once again pleased to be a promoter of Community Associations Institute's CIRMS Designation in 2013. A CIRMS Designation identifies individuals in the insurance industry that have demonstrated the highest level of competence in community association insurance and risk management. Specialization, knowledge, ethical standards, and involvement are some of the characteristics of your typical CIRMS Designee. For community leaders this designation becomes a great assist in identifying talented individuals in the community association insurance and risk management field. As of December 12, 2012 CAU Employees represent 19 of the 92 designees nationwide. They are proudly listed below.

#### Corporate Office

Mark Blasch, CIRMS  
Lori Long, CIRMS  
Mike McLaughlin, CIRMS  
Robert Travis, CIRMS

#### Pennsylvania Sales Office

Chris Grynawski, CIRMS

#### Virginia Sales Office

Doug Henken, CIRMS

#### Washington Sales Office

Nancy Cannan, CIRMS  
Dianna Kaspar, CIRMS  
Amy Rieger, CIRMS  
Rose Sapoznick, CIRMS

#### Illinois Sales Office

Joel Davis, CIRMS

#### Nevada Sales Office

Ron Austin, CIRMS  
Barbara Westhoff, CIRMS

#### Arizona Sales Office

Rob Chandley, CIRMS  
Scott McLaughlin, CIRMS  
Audra Gambill, CIRMS

#### Ohio Sales Office

Chip Nail, CIRMS

#### Georgia Sales Office

Ann Leshner, CIRMS  
Jim Leshner, CIRMS



To read the article "The Community Association Specialist: Insurance and Risk Management" please visit our website at [www.cauinsure.com](http://www.cauinsure.com). This article explains the benefits to community associations when working with a CIRMS Designee.

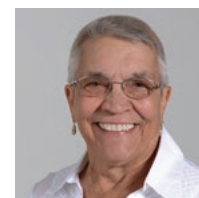


# CAU

Community Association Underwriters of America, Inc.

701 North Green Valley Parkway, Suite #200 • Henderson, NV 89074  
Phone: 1.800.228.1930 x7173 • Fax: 267.757.7473 • E-mail: [raustin@cauinsure.com](mailto:raustin@cauinsure.com)





JUDITH HANSON, DCAL IS PRESIDENT OF ALIANTE MASTER COMMUNITY AND A MEMBER OF THE BOARD OF DIRECTORS OF SUN CITY ALIANTE AND A MEMBER OF THE BOARD OF DIRECTORS OF CAI NEVADA

# ‘Spring into Summer’ Creates Community Atmosphere

by Judith Hanson, DCAL

On Friday night, May 18th, the 3rd annual ‘Spring into Summer’ Country Style Homeowner’s event was held in Aliante. It was a beautiful night with light winds, just enough to cause a disturbance to the corral fencing and tablecloths on the tables. But, other than that, the wind was a welcome relief. A record number of residents turned out to hear The Randy Anderson Band and enjoy free ice cream, hotdogs and hamburgers while supplies lasted.

What better way to bring a community together than with an event like this! The titanic slide was available for kids to enjoy as was a mini basketball game and a batting exercise and a face painter. Sara Barry presented a class on Building Communities, and this was one of the focal points of that class.

Aliante Master Association is now in the process of holding four events for its homeowners each year: The ‘Spring into Summer’ event in May, a ‘Luau’ in August, ‘Fall Fest’ in October and the ‘Holiday Lighting Event’ in December. Each event is popular for the same reason – it brings a community together. The events, while they are for folks of all ages, are designed for the kids. As former president of the Master Association has said more than once, “holding an event with a focus on kids makes them remember what a great community they lived in as a child, so they want to come back to that community and be a future homeowner.”

The rest of the story of our event can be told in pictures. ●



# 'Spring into Summer' Gallery





For more photos, visit our Facebook page! Search CAI Nevada.





BY KATHERINE M. WOLFE, DCAL, CMCA, AMS, PCAM IS THE DISTRICT MANAGER, EUGENE BURGER MANAGEMENT CORPORATION

## Eh, What's Up Doc?

By Katherine M. Wolfe, DCAL, CMCA, AMS, PCAM

Where's Elmer Fudd when you need him? There are rabbits everywhere! I can't believe they manage to survive in our hot climate. But they're killing my plants and eating my grass. Help!

Rabbits have a fetish about green plants, such as dark grasses (not much of that in Nevada anymore) and garden plants. They like to feed mostly at dusk or dawn and their territory ranges from two to thirty acres and prosper in a variety of climates, as long as an abundance of natural cover, nest, and food are available.

In early spring, cottontails begin to reproduce. A female rabbit can produce three to four litters per year, with four to six young in each litter. Over a period of five years, a single pair of cottontails and their kin would number about 350,000. That's a lot of rabbits.



## MILLIONS OF USERS CAN'T BE WRONG

More than 2 million users throughout the world use AtHomeNet online solutions for their association.



- › Fully Customizable Websites
- › Mobile Web Applications
- › Newsletter Architect
- › Emergency Alert System

Set Up a Website in ONE Week with...  
 FREE Email and Phone Support  
 FREE Monthly Enhancements

  
**AtHomeNet**<sup>®</sup>  
 Online Solutions for the Community Association Industry

1.800.556.7852 | Sales@AtHomeNet.com | www.AtHomeNet.com/Communicate



© 2011 AtHomeNet, Inc. All rights reserved. "AtHomeNet" and the AtHomeNet building logo are registered service marks of AtHomeNet, Inc. All other trademarks and service marks shown are trademarks and service marks of AtHomeNet, Inc.

.....  
***So, instead of resorting to Elmer Fudd's way by shooting into every rabbit hole you see, choose a safe product to rid yourself of these furry critters.***  
.....

So, what do you do with all these critters that, what's that old saying, multiply like rabbits?

There are many safe, humane products available today to get rid of these pests, some of which are:

- Shot-gun Deer & Rabbit Repellant by Bonide, available in a concentrate or ready-to-use spray bottle. Made from all natural ingredients, Shot-gun is a taste and odor deterrent that can be sprayed on leaves, stems, and branches.
- Shake-Away Rabbit Repellant, a strong, granular deterrent that contains the scent of a rabbit's most feared predator ... the fox.
- Liquid Fence, a natural, biodegradable, and environmental deterrent. Liquid Fence is a water-based product that will cause no harm to animals or people. When first applied, a strong odor will be noticed but will dissipate when dried. Don't let that fool you though. The odor is still noticeable by the rabbits long after its application.

These products can be found at most nursery stores. So, instead of resorting to Elmer Fudd's way by shooting into every rabbit hole you see, choose a safe product to rid yourself of these furry critters.

Now ... where's that 'wascally wabbit!' 🐰

RANDOM THOUGHT

.....  
*"Be vewwy, vewwy quiet...I'm hunting wabbits!"*

— Elmer Fudd



## Discover the Simplicity

**Discover the Simplicity** of what a full service Print Media Studio can do for your business. In the age for media overload, let us simplify your advertising and printing needs with our clean and simple design approach, combined with high quality, low-cost printing, and a full-service photography studio. [www.discover44.com](http://www.discover44.com)

**44PRINT**   
DESIGN • PRINTING

702.952.9540



ROBERT ROTHWELL, PH.D., DCAL IS CHAIR-ELECT OF CAI NATIONAL CAVC, A MEMBER OF CAI NATIONAL BOARD OF TRUSTEES AND A MEMBER OF CAI NATIONAL GOVERNMENT AND PUBLIC AFFAIRS COMMITTEE.

## CAI is Working for You!

Researched by Robert Rothwell, PhD, DCAL

CAI is your link to legislatures, regulatory bodies and the courts, representing the interests of community association residents and professionals before the United States Congress, Federal Agencies and a multitude of other policy setting bodies. Additionally, as state governments grow more active, CAI National works closely with Chapter Legislative Action Committees (LAC) to protect member's interests.

This aspect of CAI overall Government and Public Affairs program is vital in preserving the legal rights of community associations and their homeowners.

This is the fourth in a series providing you with accepted CAI Public Policies.

### LIABILITY OF COMMUNITY ASSOCIATION VOLUNTEERS

There is no community association anywhere that can operate effectively without effective leadership. That leadership, in most cases, is provided by volunteer members of an association who are elected to serve on the Board of Directors and chosen for various committees. These volunteer leaders give their personal time and energy so they can improve their communities. Without a doubt, any person who volunteers places himself or herself in very responsible and sometimes difficult positions, in which they try to act for the benefit of the other members of the community and for the community as a whole.

In some cases, decisions made that affect the maximum protection of and improvement to the community as a whole will be viewed as restrictive to some individual members. Sometimes, these individual members might become hostile. Fear of reprisal in such instances might limit a director's willingness to act appropriately. To protect Board members and committee members from such hostility, it is in the best interests of every community association to encourage any mechanism that will allow volunteer directors and committee members within Common Interest Communities to act with the highest degree of responsibility and objectivity. These protections should be included in governing documents, insurance programs and state laws. It must be understood that these protections are not provided to any volunteer director or committee member whose acts or omissions are willful, reckless or grossly negligent.



In recent years, during different sessions of the Legislature, our elected officials have recognized the potential danger to the 'volunteer system' and the necessity to protect those volunteer leaders who perform their duties in good faith for the greater good of the community with some effective form of immunity. CAI has always strongly encouraged different state legislatures, as well as the Federal Government, through the passing of appropriate laws, to provide protection from damage judgments against any volunteer leaders in situations where their acts of omission do NOT constitute gross negligence, illegal, willful or reckless misconduct, so long as their activities are not outside the realm of the association's purpose. ●



KELI WILSON IS THE  
FOUNDER OF ALERT ID.

## If You See Something, Say Something!

by Keli Wilson

Our hearts go out to the families and communities forever changed as a result of the bombings in Boston.

Following the tragedy, the FBI and Homeland Security reinforced their message of asking the nation, "If you saw something, say something."

Our phones are constantly in-hand, or at the very least, in our pockets or purses. This piece of technology has evolved a great deal in the last decade and we now rely on it for many things. Not only does it keep us in constant communication with friends and family, it also serves as our GPS, notepad, digital camera, and video camera. While all of these features are entertaining and help us navigate and document our day-to-day lives, our Smartphone can serve a much bigger purpose if you see something or someone suspicious.

By snapping a quick picture or taking a few notes about what you're seeing, you possibly hold the key to giving authorities the missing piece to a puzzle, which could lead to a break in the case.

There are different free mobile apps available and that service is making it easy for anyone with a Smartphone to lend Homeland Security their point of view in that important moment.

By uploading and sending your photo or description of the unusual activity, you have done your part to help keep your community safe. It's instant, easy and anonymous!

If you find yourself in an emergency situation, please dial 911. ●

## Can't Collect?

*Help is just a call away.*



### **Nevada's HOA Collections Choice for 13+ Years**

- President David Stone is the co-host of Homeowner Talk TV
- Committed only to collecting HOA Assessments
- Provides free seminars to HOA board members
- Offers state-approved CE classes for community managers
- Licensed by the State of Nevada
- Locally owned family business

Las Vegas: 702-804-8885

Reno: 775-322-8005

[nas-inc.com](http://nas-inc.com)



JEFF POPE IS A COMMUNITY ASSOCIATION MANAGER WITH LEVEL PROPERTY MANAGEMENT.

## Spring Mountain Ranch Master Association Brings ‘Egg – Citing’ News to Local Families

by Jeff Pope

Residents of a northwest Las Vegas homeowners association make a habit of cleaning out their garages and filling the cupboards and closets of local charities.

Nevada Childhood Cancer Foundation benefitted from the Spring Mountain Ranch Master Association’s annual Spring Fling. The neighborhood event collected more than 1,000 pounds of food and \$1,000 in monetary donations for the 20-year-old organization that helps families dealing with the heartbreaking diagnosis of cancer in a child.

Both totals were records for the eight-year old event that was started for the purpose of

addressing the social needs within the walls of Spring Mountain Ranch and beyond, said Board of Directors President Todd Schwartz.

“They (HOAs) are about building the community from within,” he said. “A community isn’t just from your neighbors and the walls within your community and neighborhood. A prosperous valley is a prosperous neighborhood, so we looked at anything where we could make a difference.”

The association holds two garage sales a year with the unsold items going to Goodwill of Southern Nevada. Its Social Committee also holds an annual Fourth of July ice cream social and fireworks and is working to create smaller block parties so neighbors on the same street can get to know one another. The Spring Fling included an egg hunt, food, rides and games for children.

The Childhood Cancer Foundation provided volunteers to help the community set up and man tables, run the raffle, and mail thank you letters. The food pantry is not a large part of the

***The neighborhood event collected more than 1,000 pounds of food and \$1,000 in monetary donations for the 20-year-old organization that helps families dealing with the heartbreaking diagnosis of cancer in a child.***







services the Foundation offers but was a rare opportunity to help families right away. "The collected food immediately went to just less than 100 local families registered with the organization," Volunteer Coordinator Anna Laufenburger said. "Quite often we're unable to satisfy a need right away but the food pantry allows us to, at least, if nothing else, give them food and helpful needs immediately," she said. "Sometimes, they haven't had enough time pass between when the diagnosis was given and the financial need starts. We're able to give them food immediately without any questions."

The Foundation tends to some basic everyday needs, like groceries, in the wake of a family receiving the devastating diagnosis for their child. Laufenburger said it could be difficult for many parents to process so much so soon after hearing the news. The Foundation helps anybody who's had a direct financial impact due to a diagnosis to organize their financial, social and emotional needs that they may or may not have at that moment.

Usually, the Foundation receives support from in-house fundraisers, local businesses and organizations like the Boy

Scouts. "Spring Mountain Ranch is the first association they've partnered with, so far, and were grateful for the community's donations," Laufenburger said.

"We couldn't do what we do if they didn't do what they did," she said. ●





JUDITH HANSON, DCAL IS PRESIDENT OF ALIANTE MASTER ASSOCIATION AND A MEMBER OF THE SUN CITY ALIANTE BOARD OF DIRECTORS

# When You Want Something Done ... Keep Trying ... It Will Happen!

by Judith Hanson, DCAL

When Dave and I moved here in the fall of 2006, the overpass on Aliante Parkway had not even been started. Along both sides of the road and the median to the south of 215, plants prevailed. Then, in 2008, along came the big heavy machines, dirt was moved and the median and side median strips were destroyed to make room for the Aliante Parkway overpass over the 215. Several months passed and finally the road was opened, but no plants were replanted in the open areas, only rocks and a few scrawny boulders were put in place. This is what we, Aliante, had to look at for nearly five years.

Aliante Master Community became a homeowner's board in the fall of 2009. Our first president was Mark Klein, DCAL, who also served on the Sun City Aliante Board. One of



Visit [www.cai-nevada.org](http://www.cai-nevada.org)



Information and Resources at your fingertips!

Mark's objectives when he became president was to make sure the median strip got brought back to life and looked like the other median strips throughout our community. Unfortunately, Mark left the board in August of 2010 and never saw this project completed. Excellence Community Management and Councilwoman Anita Wood were a big help! Because of their efforts, Mark Pallans, Raelene Palmer and I met with representatives from the City of North Las Vegas to discuss this project. One of the biggest challenges was the licensing agreement held by American Nevada and the County. Without this stumbling block being removed, our hands were tied. We had an agreement with the City to maintain the landscaping in the Areolas, and these median strips were considered part of that agreement. The City even sought to fine us for not replacing the plants in the median ... but, they backed away quickly when they realized that the County still held the licensing agreement.

On March 18th of this year, our dreams became reality as all parties signed off, and the project was allowed to begin. Without the constant push from various board members, including Steven Brown who also serves on the planning commission, we would never have gotten to this point. Pictures taken by Mike Berg from Excellence Community Management show the beginning and the end of the project. Being persistent really pays off! The former and current members of the Aliante Master Board, along with the staff of Excellence Community Management and Councilwoman Anita Wood, took an active interest in getting this project completed. THANK YOU ALL! Your perseverance and dedication helped turn our neighborhood into a community! 🌟



# Save the Date!

## CA Day is Coming!

**Friday, October 18, 2013**  
at the Gold Coast Casino

### EVENT SCHEDULE

**ALL NEW CE Class: ..... 1:00PM - 4:00PM**  
**Tradeshow: ..... 4:00PM - 7:00PM**  
**Mixer: ..... 7:00PM**

Contact Mary at 702-648-8408 or [info@cai-nevada.org](mailto:info@cai-nevada.org) for more information



[www.cai-nevada.org](http://www.cai-nevada.org)



SOUTHERN NEVADA  
WATER AUTHORITY. VISIT  
SNWA.COM OR CALL  
702-862-3400 FOR MORE  
INFORMATION.

## Tips from the Expert for Successful Landscaping

by the Southern Nevada Water Authority

### SPRING

- Install annuals early
- Watch for insects
- Aerate turf grass
- Fertilize shrubs
- Apply pre-emergent herbicides: prevention is easier than elimination
- Work on Palms during warm weather

### SUMMER

- Prune winter flowering shrubs
- Use slow release fertilizers on turf
- Adjust the irrigation controller frequently
- Maintain tall heights on turf
- Avoid heavy pruning on trees and shrubs
- Deep water trees
- Reduce Fertilization rate by ½ on roses

### FALL

- Our best Spring!
- Fertilize to promote fall flush of growth
- Aerate and fertilize turf grass
- Install annuals early
- Install replacement plants now

### WINTER

- Conduct heavy pruning during dormancy
- Maintain good nutrition on turf
- Avoid overwatering
- Protect plants during hard freeze
- Prune roses before President's Day
- Prune Summer flowering shrubs
- Control Winter weeds

### KEYS TO SUCCESS

- Develop a calendar
- Plan your pruning
- Remove Stakes
- Nutrition is king
- Shun pesticides
- Pay attention
- If necessary, move on ☺

# SAVE THE DATE



**Candlelighters 5K  
at Mountain's Edge  
Exploration Park**

Be sure to clear your  
schedule for  
**September 14, 2013!**

*Candlelighters*  
CHILDHOOD CANCER FOUNDATION OF NEVADA



5K & 1mile

RACE FOR OUR KIDS WITH CHET BUCHANAN  
because kids can't fight cancer alone.

<http://2013Candlelighters5K.kintera.org/CAIHOAChampions>





KIMBERLY PISCIONE IS  
CHAIR OF PROGRAM  
COMMITTEE

## What Toastmasters can do for Me

by Kimberly Piscione

Over the past couple of years, the Program Committee has been pleased to present programs to help our members improve their communication skills. The May 14 program took those programs one step further to demonstrate

a tool available to all CAI members. CAI Toastmasters' Club 116 (116 - get it?) helps members practice and improve impromptu speaking, prepared speaking and listening/evaluating skills.

Thank you to our fabulous Toastmasters' Club 116 who participated in this demonstration meeting! Of course, the real meetings are very different (no staging, microphones or crowds of almost 200 people) and in the interest of time, some other adaptations were made. However, we hope all of our CAI members got a sense of what the club does and how it can improve all members' communication skills regardless of their role in our industry.

This is just one more way CAI Nevada Chapter is working to provide us ways to improve ourselves and our industry. ●



# LJSG We Help Set the Standards



As a community manager or board member, your position can be difficult and complex. Let us make it easy for you. Our legal team helped draft the standards for the common interest development (CID) industry. We continue to be leaders in refining guidelines, including meeting with legislators and participation in drafting CID legislation. When you have legal concerns, come to the experts with real world experience.

**Come to Leach Johnson  
Song & Gruchow**



**LEACH JOHNSON  
SONG & GRUCHOW**

*Contact us for a complimentary consultation on  
your association's legal needs:*

**(702) 538-9074**

8945 W. Russell Road, Suite 330, Las Vegas, Nevada 89148 • [info@leachjohnson.com](mailto:info@leachjohnson.com) • [leachjohnson.com](http://leachjohnson.com)

# NON-CAI MEMBER EVENT



HOA Homeowners

**You've made a  
difference during  
this legislative  
session!**

**We would like to  
thank you:  
Lunch is on us!**

**Saturday, June 15th • 10:30 AM – 1:30 PM**

**Siena Clubhouse, Siena Community Association**

**10575 Siena Monte Ave, Las Vegas, NV 89135 (Check-in at the Guard Gate)**

*This is a Non-CAI Member Event (future legislative updates are planned for our members)*

Come meet **Andrew Fortin, Esq., Paul Terry, Esq., Ted Boyack, Esq.,**  
and **Donna Toussaint** and talk about what happened in the  
Nevada Legislature this year and how it affects your HOA.

***YOU could win*** CAI Memberships, Luncheon tickets and Homeowner classes!

There is **No Charge** for this event but you **MUST RSVP**; seating is limited. RSVP  
by June 5 to Katie Rendina at 702-648-8408 or [admin@cai-nevada.org](mailto:admin@cai-nevada.org)

**This is ONE event you will not want to miss!**

***This event is for Non-CAI Members***



Sponsored by:

# theMarketplace

## ASPHALT & PAVING

### **American Pavement Preservation**

Full service asphalt maintenance, preservation and paving  
Seal coat, slurry seal type 1, 2, 3 paving  
patching crack seal, striping/pavement  
markings/sign installation  
702-507-5444 • www.americaspave.com

### **Sunland Asphalt**

A full-service paving and pavement  
maintenance contractor serving the  
Southwest for over 30 years. Contact Gary  
Hayes or Steve Musegades at 702-563-6872  
GaryH@sunlandasphalt.com  
www.sunlandasphalt.com

## ATTORNEYS

### **Alessi & Koenig, LLC**

#### **Full Service Real Estate Law Firm**

Specializing in General Counsel  
& HOA Assessment Collections.  
9500 W. Flamingo Road, Suite 100  
Las Vegas, NV 89147  
Additional offices in Agoura Hills, CA  
Reno, NV and Diamond Bar, CA  
702-222-4033  
www.alessikoenig.com

### **Angius & Terry LLP**

#### **Full Service Community Association Law Firm**

General Counsel including CC&R Compliance  
and Construction Defect Resolution  
1120 N. Town Center Drive, Suite 260  
Las Vegas NV, 89144  
702-990-2017 • Fax: 702-990-2018  
www.angius-terry.com

### **Angius & Terry, LLP**

#### **Full Service Community Association Law Firm**

General Counsel including CC&R Compliance  
and Construction Defect Resolution  
313 Flint Street, Reno, NV 89501  
775-337-1190 • Fax: 775-337-1191  
www.angius-terry.com

### **Burdman & Coston**

#### **Construction Defect Attorneys**

8440 W Lake Mead Blvd. # 100  
Las Vegas, NV 89128  
702-387-2400 • Fax: 702-387-2401  
www.burdmanlaw.com

### **Canepa Riedy & Rubino**

#### **Community Association Law Firm**

General Counsel/Construction Defect  
851 S. Rampart Blvd., Suite 160  
Las Vegas, Nevada 89145  
702-304-2335  
www.crllaw.com

## ATTORNEYS

### **Fenton Grant Mayfield Kaneda & Litt LLP**

Construction Defect Attorneys  
1955 Village Center Circle, Las Vegas, NV 89134  
702-947-4900 • Fax: 702-947-4901  
www.fentongrant.com

### **Fuller Jenkins Clarkson Law Firm**

#### **Community Association Corporate Counsel (Including Collections)**

2300 West Sahara Avenue, Suite 950  
Las Vegas, Nevada 89102  
702-450-8710 • Fax: 702-442-0779  
9190 Double Diamond Parkway  
Reno, Nevada 89521  
775-322-0300 • Fax: 702-442-0779  
www.FullerJenkins.com

### **Leach Johnson Song & Gruchow**

#### **Full Service Community Association Law**

General Counsel including Liens &  
Foreclosures, and Prosecution of Association  
Rights in Bankruptcy  
8945 W. Russell Road, Suite 330  
Las Vegas, NV 89148  
702-538-9074 • Fax: 702-538-9113

### **Wolf, Rifkin, Shapiro,**

#### **Schulman & Rabkin, LLP**

Full Service Community Association Law  
including Construction Defect Resolution  
3556 E. Russell Road, Las Vegas, NV 89119  
702-341-5200 • Fax: 702-341-5300  
5594 Longley Lane, Unit B, Reno, NV 89511  
775-853-6787 • Fax: 775-853-6774

## BANKS

### **Alliance Association Financial Services**

As a leading provider of community association  
financial services, Alliance Association Financial  
Services recognizes the importance of not only  
accurately and quickly processing homeowners'  
assessments, but also providing safe and secure  
deposit services with a competitive rate of  
return on the associations' funds.

For more information, contact Denise Sauro,  
VP/ Association Financial Partner  
888-734-4567 • Cell: 702-845-1743  
DSauro@aafin.com

Alliance Association Financial Services is a  
division of Bank of Nevada, Member FDIC.

### **Seacoast Commerce Bank**

HOA Banking Solutions from Seacoast  
Commerce Bank, priding themselves on the  
ability to maximize their client's use of banks  
services with a no fees approach to banking.  
Contact:  
Ken Carteron, Senior Vice President  
Cell (760) 803-9541  
kcarteron@sccombank.com

## BANKS

### **Mutual of Omaha Bank**

#### **Community Association Banking**

- Automated lockbox
- Single signature card
- HOA loan solutions
- Flexible CD options
- Credit card and e-payments
- Internet cash management
- Integrated image deposit
- Dedicated customer service

Pamela Wilson, Regional Account Executive  
pamela.wilson@mutualofomahabank.com  
Direct 702-420-6979 • Fax 602-636-7305

Chuck Balacy, Regional Account Executive  
chuck.balacy@mutualofomahabank.com  
Direct 702-563-9391 • Fax 602-636-7211

www.mutualofomahabank.com

### **U.S. Bank**

#### **Homeowners Association Division**

Kimberly Piscione, Relationship Manager  
2300 W. Sahara Avenue, Suite 200  
Las Vegas, NV 89102  
866-375-8616 • 702-561-5205  
Kimberly.piscione@usbank.com  
"All of US serving you"

## COLLECTIONS

### **ATC Assessment Collection Group**

"We take care of the people who take care  
of their assessments"

Attorney Supervised, Licensed Collection Agency  
License No. CA10237

For more information contact Kelly K. Bahde  
Office: 702-255-1124 – Toll Free: 877-781-8885  
Reno: 775-324-1124 – Toll Free Fax: 877-781-8886  
kbahde@atcacg.com www.atcacg.com

### **Collections of America**

HOA + COA = Less Foreclosure Loss

Direct: 702-463-3285  
Fax: 702-361-0196 • Cell: 702-806-0989

### **Homeowner Association Services, Inc.**

"We Get You Paid!"

702-312-9150 • Fax: 702-312-9156  
www.hoaservices.com • mike@hoaservices.com  
Fully Licensed, bonded and insured collection  
agency serving Nevada Associations for over  
ten years.

### **Nevada Association Services, Inc.**

"The Delinquent Assessment Collection Specialist"

702-804-8885 • Fax 702-804-8887  
775-322-8005 • Fax: 775-322-8009  
www.nas-inc.com  
License No. CA01068

## COLLECTIONS

### Red Rock Financial Services

*The Nation's Leader in Association Collection Services*  
702-551-8577 • Fax: 702-551-8578  
775-624-9140 • Fax: 775-624-9147  
www.rfs.com  
Fully Licensed Collection Company

## CONSTRUCTION CONTRACTORS

### The GB Group

*"Your Source for Quality Construction & Maintenance Services"*  
Full Service General Contractor Specializing in Reconstruction, Commercial, High-Rise, Mid-Rise, Apartment Rehabilitation, Repair and Maintenance, 24 hour Emergency Service, ICC Certified Building Inspections, Mold and Abatement Specialist, Infrared Thermal Imaging and Ultrasound Testing  
6380 McLeod Dr., Suite #8,  
Las Vegas, NV 89120  
702-795-7002 • Fax: 702-795-7019  
www.gbgroupinc.com  
Providing our "Service First" Commitment

### J Peery Construction, Inc.

4487 W. Reno Ave., Las Vegas, NV 89118  
License # B2-54808  
702-247-4074 or kelly@evelknievel.com  
Read About Your Construction Defect Repairs at  
www.jpeeryconstruction.com

### MK House Consulting, Inc. General Contractors

Over 7,000 HOA projects completed in 4 years. From trash outs to repaints to large reconstructions, A/C, repipes, and re-roofs, we make community managers' jobs easier. Licensed, bonded, insured.  
702-370-1913 NV Lic # 71558, limit \$1,900,000  
6670 Gomer Road, Las Vegas, NV 89139

## CPAs

### Bainbridge, Little & Co, CPAs

*Audits, Reviews & Tax Preparation*  
Sam Bainbridge, CPA & Mark Little, CPA  
Specializing Exclusively in HOAs  
3620 N. Rancho Drive, Suite 106  
Las Vegas, NV 89130  
702-243-2695 • Fax 702-243-8734  
www.blccpas.com

## CPAs

### Kane & Company, P.A.

*Specializing in Condominiums, Homeowner Associations, Country Club Communities and Timeshares for over 30 years.*  
Our directors and professional staff take pride in delivering high quality services on a timely basis and at a fair fee.  
3960 Howard Hughes Parkway, Suite 500  
Las Vegas, NV 89169  
702-650-7248 • Fax 702-650-7249  
www.kanecpas.com

### Kondler & Associates, CPAs

Audits, Reviews & Tax Preparation  
AICPA Peer Reviewer - HOA expertise  
6460 Medical Center Street, Suite 230  
Las Vegas, NV 89148  
702-433-7075 • Fax: 702-451-2863  
www.KondlerCPA.com

### Ovist & Howard, CPA's

*Audits, Reviews, Compilations, Tax Preparation & Consulting*  
*"Your local HOA specialist for over 30 years"*  
702-456-1300 • Fax: 702-456-1300  
7 Commerce Center Dr., Henderson, NV 89014  
www.ohcpas.net

## DOCUMENT MANAGEMENT

### CondoCerts

*A Mutual of Omaha Bank Company*  
• Online demand and resale disclosures  
• Universally accepted questionnaires  
• Real time account access 24/7  
• Dedicated customer service team  
Pamela Wilson, Regional Account Executive  
pamela.wilson@mutualofomahabank.com  
Direct 702-420-6979 • Fax: 602-636-7305  
Chuck Balacy, Regional Account Executive  
chuck.balacy@mutualofomahabank.com  
Direct 702-563-9391 • Fax 602-636-7211  
www.CondoCerts.com

### GetDocsNow.com

*"Documents at the Speed of Net"*  
Partnering with you to provide easy, reliable access and distribution of your homeowner's association Resale and Governing Documents. We help you store and sell all of your Resale Packages and Governing Documents online.  
• Resale Certificates  
• Resale Document Packages  
• Condo/HOA Questionnaires  
• Escrow Demands  
To learn more or to get started,  
Call J. Bradd Greene at 702-699-9944 or visit  
www.getdocsnow.com.

## ENVIRONMENTAL CONSULTING

### Dominion Environmental Consultants, Inc. Full Service Environmental Consulting

- Fungal Investigations
- Bacterial Investigations
- Asbestos Surveys
- Lead-Based Paint Surveys
- Expert Witness Testimony

702-368-2700  
bbojda@dominion-env.com  
www.dominion-env.com

## FITNESS EQUIPMENT

### KRT Fitness and Patio Concepts

Your source for Commercial Fitness Equipment and Contract Outdoor Furniture & Site Furnishings  
702-490-3558  
info@krtconcepts.com  
www.krtconcepts.com

## INSURANCE

### BALSIGER INSURANCE

*is the only broker you need...*  
More than just a price...SERVICE and ADVICE are our specialties...HOA's, Condos, worker's compensation, umbrella, crime, vacant properties and more! Contact Sara Barry (sara@balsigerinsurance.com) or Keith Balsiger (rbalsige@gmail.com) at 702-220-8640.

### CAU

Ron Austin, CIRMS, Regional Marketing Director  
Barbara Westhoff, CIRMS, Account Executive  
701 N. Green Valley Parkway, Suite 200  
Henderson, NV 89074  
800-228-1930 • Fax: 702-862-8814  
raustin@cauinsure.com  
bwesthoff@cauinsure.com  
*"Insurance for Associations, that's all we do!!"*

### Mike Menath Insurance

*For all your insurance needs including Auto/ Home/Business/Life/Health/Bonds/ Workmans Comp*  
Ron Wright  
333 Village Blvd. # 203, Incline Village NV 89451  
888-304-7353, 775-831-3132  
Fax: 775-831-6235 • rwright@menath.com

### Western Risk Insurance

*Full Service Independent Agency & Brokerage Firm*  
Mark S. Coolman, CFP, CIRMS  
Francie Stocking, CISR, CRIS, CPIW, CIC  
Susan Bauman, CISR, CPIW, CIC  
Mindy Martinez, CIRMS, DCAL  
3140 S. Rainbow Blvd. Suite 400  
Las Vegas, NV 89146  
702-368-4217 • Fax: 702-368-4219  
www.westernrisk.com • youragent@westernrisk.com

**Want to Advertise in the Marketplace?**

Call the CAI Office at 702-648-8408



## LANDSCAPING

### **Gothic Grounds Maintenance**

Manager, Community Association  
Sales & Customer Service  
1005 S. Third Street, Las Vegas, NV 89101  
702-604-2558 • Fax: 702-678-6968

### **The Groundskeeper**

1427 Gragson Ave., Las Vegas, NV 89101  
Contact Pedro Botello  
702-657-0087 • Fax: 702-657-1120  
lvcustomersvc@groundskeeper.com  
www.groundskeeper.com

### **Landcraft, Inc.**

*"Nurturing A Greener Tomorrow"*  
Full Service Landscape Maintenance  
Company

- Tree Division
- Xeriscape/ Design Division
- Irrigation Division
- Commercial Maintenance Division

Contact Dominick Zaino/Sam Zaino Jr.  
Office: 702-432-3888  
www.landcraft-nv.com • amy@landcraft-nv.com

### **Meridian Landscape, Inc.**

*Planning-Creation-Preservation*  
With a client base of over 90% Homeowners  
Associations, we are strategically positioned  
to be your community partner.  
4575 W. Cougar Ave., Las Vegas, NV 89139  
Toll Free: 866-469-4243 • Fax: 702-485-4637  
www.MeridianLandscape.com  
CustomerService@MeridianLandscape.com  
Nevada Contractors License: 68725, Limit  
\$950,000.00

### **Par 3 Landscape & Maintenance**

*"MASTERS OF THE EXTERIOR"*  
Andy Belingheri  
4610 Wynn Road, Las Vegas, NV 89103  
702-253-7878 • Fax: 702-253-7879  
andy@par3landscape.com  
www.par3landscape.com  
Quality • Service • Professionalism

### **Pierro's Landscape & Maintenance**

*Designing - Improving - Maintaining Outdoor  
Landscape For Over 20 years*  
Specializing in HOA's, residential, business &  
commercial properties.  
www.pierroslandscape.com  
aaron@pierroslandscape.com  
702-494-8479

### **ValleyCrest Landscape**

*"The Workforce of Nature"*  
63 Years – National Company  
Specializing In  

- Water Management
- Design Imaging
- Competitive Pricing

 Contact: Larry Trujillo  
702-736-3551 • Fax: 702-736-8043  
ltrujillo@valleycrest.com • www.valleycrest.com

## MANAGEMENT

### **Associa Nevada South**

Contact: Tiffany Dessaints, CM, CMCA, AMS, PCAM  
3675 W. Cheyenne Ave.  
N. Las Vegas, NV 89032  
702-795-3344 • Fax: 702-507-0588  
www.AssociaNS.com

### **Associa Sierra North**

Contact: Laura L. Price, CMCA, AMS, PCAM  
Incline Village: 775-832-0888  
Reno/Sparks: 775-626-7333  
*"The Leader In Community Association  
Management"*  
www.AssociaSN.com

### **Associated Professional Services (APS)**

Contact: Lauren Scheer, PCAM  
4966 South Rainbow Boulevard, Suite 100  
Las Vegas, NV 89118  
702-257-1277 ext. 150  
lscheer@apsmanagement.com

### **CCMC**

*INTEGRITY • RESPECT • INNOVATION*  
Onsite Community Management Services  
702-248-2262 (CCMC)  
tledvina@ccmcnet.com • www.ccmcnet.com

### **Colonial Property Management**

*Las Vegas/Henderson/Mesquite*  
Contact: **Trish Hall**  
8595 S. Eastern Ave., Las Vegas, NV 89123  
702-458-2580 • Fax: 702-458-2582  
info@cpmlv.com • www.cpmlv.com

### **Complete Association Management Company (CAMCO)**

*"We Return Your Phone Calls"*  
*Our Services are Tailored to Fit Your Association*  
Contact the Professionals,  
as Our Name Says it All!  
702-531-3382 • Fax: 702-531-3392  
camco@lvdi.net • www.camconevada.com

### **EQUUS MANAGEMENT GROUP**

*A Reputation Built on Customer Service*  
Rick Gardner, President  
5480 Reno Corporate Drive, Suite 100  
Reno, Nevada 89511  
rick@equusmanagement.com  
775-852-2224 • Fax: 775-852-4901

### **Eugene Burger Management Corporation**

*"Legendary Service Provided by  
Exceptional People"*  
www.ebmc.com  
Southern Nevada Contact:  
Katherine Wolfe, DCAL, CMCA, AMS, PCAM  
katherinewolfe@ebmc.com  
702-873-3071 • Fax: 702-873-0629  
Northern Nevada Contact:  
B.J. Brown, Supervising CAM  
775-828-3664 • Fax: 775-828-2677  
bjbrown@ebmc.com

## MANAGEMENT

### **FirstService Residential, Nevada**

*Making a Difference. Every day.*  
Office locations include:  
8290 Arville Street  
Las Vegas, NV, 89139  
6170 Ridgeview Court, Suite C  
Reno, NV, 89519  
8915 S Pecos Road, Suite 17-A  
Henderson, NV, 89119  
7951 Deer Springs Way, Suite 170  
Las Vegas, NV, 89131  
5135 Camino Al Norte, Suite 160  
North Las Vegas, NV, 89031  
10155 W Twain Ave Suite 100  
Las Vegas, NV, 89147  
702-737-8580 • 775-337-2700  
www.fsresidential.com

### **Las Vegas Valley**

#### **Community Management, LLC**

*"Serving Las Vegas for 10 years!"*  
10501 W. Gowan Rd. ste.160  
Las Vegas, NV 89129  
Call Phil Michaelson at 702-655-7064 x1102  
phil@lvvcm.com  
www.yourcommunitymanager.com  
www.lvvc.com  
*"The Valley HOA Specialist"*

### **Level Property Management**

*2012 CAI 'Outstanding  
Small Management Company'*  
Anne Calarco, PCAM, President  
702-333-1050  
Anne.Calarco@levelprop.com  
*'Taking your Community to the next Level'*

### **The Management Trust**

*Connecting People to the Promise*  
5575 S. Durango Dr. #106  
Las Vegas, NV 89113  
702-835-6904 • 702-835-6905  
www.managementtrust.com

### **Professional Community Management**

*Full-service community management  
On-site, large scale community management  
Active adult community management  
New development management  
HOA board training  
HOA website creation  
Financial services  
Developer budget preparation*  
Randy Watkins  
Vice President of Nevada Management  
rwatkins@pcminternet.com  
www.pcm-nv.com  
Office: 702-540-9411 • Direct: 702-415-8958

### **Real Properties Management Group Inc.**

*Alisa Vyenielo & Helen Wise*  
3283 E. Warm Springs, Ste. # 300  
Las Vegas, NV 89120  
702-933-7764 • Fax: 702-933-7774  
www.rpmginc.com

## MANAGEMENT

### Taylor Association Management

*"Bringing Community to Your Neighborhood"*

Contact: Pat Taylor

5550 Painted Mirage St., #330, Las Vegas, NV 89149

702-818-4900 • Fax: 702-736-0679

www.tamhoa.com

### Thomason Association Management, LLC

*A Different Kind Of Management Company*

Leesa Thomason, CM, CMCA, Owner

8687 W. Sahara Ave. Ste. 201

Las Vegas, NV 89117

(702) 202-3336 • leesa@tamlv.com

### Thoroughbred Management

*Specializing in Single Family Home HOAs*

2555 W Cheyenne Ave

North Las Vegas, NV 89032

702-515-2042 • Fax 702-515-2043

kruth@tbredmgt.com • www.tbredmgt.com

## PAINTING

### Empire Painting & Construction

We not only specializes in large scale exterior painting but also now offers a complete suite of reconstruction services continuing our tradition of "Easy To Do Business With."

Please contact Kari Gorzny at

702-205-8460 for further details.

### CertaPro Painters of Southern Nevada

*CertaPro Painters is your full service painting & drywall contractor serving Southern Nevada communities and community managers with exterior and interior painting since 2005.*

1000 N Green Valley Pkwy 440-332

Henderson NV 89074

702-343-1204

jzades@certapro.com

### Kelly-Moore Paints

*"Your Source for Property Management Services in Reno"*

RFP's, Scopes of work and color renderings.

Contact Bryan Jerolaman at 916-533-6472 or

bjerolaman@kellymoore.com

www.kellymoore.com

### Unforgettable Coatings, Inc.

*Renew. Revive. Repaint.*

*"A paint job is only worth doing if it's done right"*

When high quality applications and expertise is required, allow us to better serve your clients.

702-287-1456 • Fax: 702-541-9900

www.unforgettablecoatings.com

service@unforgettablecoatings.com

## RESERVE STUDIES

### Association Reserves - NV, LLC

*25 Years of Providing Great Reserve Studies!*

Professional Reserve Specialists Trained in the Art of Minimizing Risk & Limiting Surprises.

7251 W. Lake Mead Blvd., Suite 300

Las Vegas, NV 89128 702-943-0615

MSwain@ReserveStudy.com

www.ReserveStudy.com/Nevada

Matthew C. Swain, RS, NRSS #57

### Browning Reserve Group

Robert W. Browning, RS, NV RSS #005

*Serving Nevada Since 1999*

3753 Howard Hughes Parkway, Suite 200

Las Vegas, NV, 89169

877-708-0600 Toll Free • 916-393-0610 Fax

www.BrowningRG.com

Bob@BrowningRG.com

### Complex Solutions, Ltd.

*Reserve Studies Simplified*

3215 E. Warm Springs Rd. #400

Las Vegas, NV 89120

702-361-0111 • Fax: 702-361-6685

www.complexsolutionsltd.com

### CS Consulting Service LLC

*Al Ruth, RS, PRA, CM*

STATE OF NEVADA RESERVE STUDY

SPECIALIST PERMIT #RSS.0000001

On-Line Proposal Request

24 Hour Proposal Turn-Around

702-655-7052 • Fax: 702-655-7051

www.areservestudy.com

al@areservestudy.com

### Nevada Reserve Studies, Inc.

*Serving all of Nevada*

• Residential & Commercial Studies

• Consulting Services

• Expert Witness Services

Douglas Taylor. RS. PRA

State Registration: RSS.0000017

702-432-5587

On-Line Bid Request at: www.nevadastudies.com

dtaylor@nevadastudies.com

## RESTORATION

### Advanced Pro Restoration

*One stop shop: Water, fire, mold cleanup and construction*

702-252-0880

License #065998 • \$950,000 limit

### Steamatic Total Cleaning & Restoration

*Alicia Syverson*

2851 Synergy St, North Las Vegas, NV 89030

702-633-0383 • Fax: 702-633-0012

asyverson@steamaticlv.com

www.steamaticlv.com

## ROOFING

### A 1 ALL AMERICAN ROOFING

*"Quality, Dependability & Pride"*

Family owned & operated for more than 30 yrs.

Proudly servicing the Las Vegas, Henderson & surrounding communities for over 16 yrs.

H.O.A. CERTIFIED

702-838-8892

www.vegasroof.com

Fully Licensed, Bonded & Insured

License #45803 Bid Limit: \$50,000.00

BBB Accredited A+ Rating

### Titan Roofing LLC.

*"Weather or not, we've got you covered"*

Contact: Peter J. Cicchetti at

pjc@titanroofing.net

Over 30 Years Experience as a Full Service Roofing Company.

4095 Ponderosa Way, Las Vegas, NV 89118

Office 702-597-0878 • Fax 702-597-2714

www.titanroofing.net

License #0076672 Bid Limit \$950,000

## SECURITY

### AlliedBarton Security Services

Commitment to Residential Communities

Ambassador Service Program, Unarmed and Armed Officers

Industry Leader Providing Specialized

Residential Security for HOA's, Gated

Communities, High-rise Condominiums and

Retirement Communities.

Contact Steve McCoy

702-544-8396 • steve.mccoy@alliedbarton.com

### American Star Guard Services

*President/CEO Zeke Mustafic*

1500 E. Tropicana Suite 111

Las Vegas, NV 89119

702-823-9460 • Fax: 702-272-2027

www.americanstarsecurity.com

americanguards@aol.com

## WANTED

### Your Ad Here

*You Saw it in The Marketplace, so will Your Customers!*

For advertising information, call 702-648-8408

**Want to See  
Your Ad Here?  
Advertise in the  
Marketplace!**

# May Las Vegas Luncheon

CAI TOASTMASTERS' CLUB 116 HELPED MEMBERS PRACTICE AND IMPROVE IMPROMPTU SPEAKING, PREPARED SPEAKING AND LISTENING/EVALUATING SKILLS.



PSRKT STD  
U.S. POSTAGE  
PAID  
LAS VEGAS, NV  
Permit No. 645

# Community Interests

THE MAGAZINE FOR COMMON INTEREST COMMUNITIES



9171 W. Flamingo Road, Suite 100  
Las Vegas, NV 89147

Phone: 702-648-8408  
Fax: 702-240-9690

info@cai-nevada.org  
www.cai-nevada.org



2013 Diamond  
Plus Sponsor

**FirstService**  
RESIDENTIAL

## **THANK YOU TO OUR 2013 CAI- NEVADA SPONSORS**

### **DIAMOND PLUS**

First Service Residential

### **DIAMOND**

Taylor Association Management  
The Management Trust

### **PLATINUM**

Alessi & Koenig  
Angius & Terry, LLP  
Fuller Jenkins Clarkson  
GetDocsnow.com  
Nevada Association Services, Inc.  
Seacoast Commerce Bank  
Wolf Rifkin Shapiro Schulman Rabkin, LLP

### **GOLD**

American Pavement Preservation  
Associa Nevada South  
ATC Assessment Collection Group  
Bainbridge, Little & Co, CPAs  
CAU  
Gothic Landscape  
Kane & Company, P.A.  
Leach Johnson Song & Gruchow  
Ovist & Howard CPA's  
Par 3 Landscape & Maintenance  
Red Rock Financial Services  
The Groundskeeper  
Titan Roofing  
Valley Crest  
Western Risk Insurance

### **SILVER**

Advanced Pro Remediation, LLC  
Alliance Association Financial Services  
Associa Sierra North  
Association Reserves  
Balsiger Insurance  
Browning Reserve Group  
Burdman & Coston  
CAMCO  
Canepa Riedy Rubino  
CCMC  
CertaPro Painters of Southern Nevada  
Complex Solutions  
Dominion Environmental Consultants, Inc.  
Empire Painting & Construction  
Homeowner Association Services, Inc.  
Kelly Moore Paint Co.  
Kondler & Associates, CPAs  
KRT Fitness  
Level Property Management  
Menath Insurance  
Meridian Landscape, Inc.  
MK House Consulting, Inc.  
Mutual of Omaha Bank  
Pierro's Landscape  
Professional Community Management  
Steamatic Total Cleaning & Restoration  
Sunland Asphalt  
The GB Group  
Thoroughbred Management  
Unforgettable Coatings  
US Bank